

The Burnham Surgery

Statement of Purpose

Date: April 2013

Reviewed: March 2014

Next Review due: April 2015

Statement of Purpose

The name and address of the registered provider is Dr Rajesh and partners at the Burnham Surgery Foundry Lane, Burnham on Crouch Essex CM0 8SJ: Tel: 01621 782054

Website: www.burnhamsurgery.co.uk.

Registered manager: Dr Ram Rajesh

Registered deputy manager: Mrs Maria Stripe

Practice Manager: Mrs Liz Mackenzie

The Burnham Surgery is a partnership. There are 5 partners:

Dr Hamid Latif (Senior Partner) MB BS DTM&H (Eng) DCH (Eng)

Dr Fawzi Kamlow (Partner) MB ChB MRCP (Eng)

Dr Christine Collins (Partner) MB BS BSc

Dr Ram Rajesh (Partner) MB BS

Dr Daniel Hancock (Partner) MB BS MRCGP MA (Hons)

Salaried GP: Dr Amanda Hawkins MBBS MRCGP BSc (Hons)

The surgery is located in the town centre with onsite parking (The parking spaces are owned and managed by Essex Council). We also have a satellite surgery at North Fambridge on Wednesdays 9-10.00am located at Fambridge School House, Ferry Road, North Fambridge, Essex CM3 6LS

Under the Health and Social Care Act 2008 (The Care Quality Commission (Registration) Regulations 2009 Part 4), the registering body (The Burnham Surgery) is required to provide to the Care Quality Commission a statement of purpose.

Our Aims and Objectives for all of our regulated activities listed above are:

- We aim to ensure high quality, safe and effective services and environment
- To provide monitored, audited and continually improving healthcare services
- To provide healthcare which is available to a whole population and create a partnership between patient and health profession which ensures mutual respect, holistic care and continuous learning and training.
- The provision of accessible healthcare which is proactive to healthcare changes, efficiency and innovation and development.
- To improve Clinical Governance and Evidence Based Practice
- To improve Clinical and Non-clinical risk management
- To reduce risk in specific clinical risk areas and facilities
- To improve environment and capacity
- To improve vigilance for unforeseen emergencies
- To optimise performance against key targets and core standards
- To meet key targets
- To meet Annual Health Checks
- To improve services offered to patients

- To improve communication between the surgery and the patients
- To recruit, retain and develop a highly motivated and appropriately skilled workforce
- To enhance performance of the workforce
- To develop management capability
- To guide the employees in accordance with the Equalities Scheme
- To continue the development of the surgery where possible
- To ensure effective management and governance systems
- To hold weekly GP management meetings to ensure effective and robust communication with all
- To hold monthly clinical, staff and monthly nurse meetings
- To hold regular palliative care meetings

The registered activities and service types have been agreed by the Burnham Surgery Practice Manager and partners in accordance with CQC guidance. Services are described under registered activity and Service Type

The services provided for the whole of the population registered with The Burnham Surgery for the regulated activities of:

- 1. Treatment of disease, disorder or injury**
- 2. Diagnostic and screening**
- 3. Family Planning**
- 4. Maternity and midwifery**

Are:

- **Routine medical checks and primary medical services NHS relevant prescriptions and medications, including some private prescriptions**
- **Immunisations**, e.g. childhood immunisations
- **Private Medicals** – Doctors will carry out medicals for insurance policies, driving licence renewals and other purposes by appointment only. To arrange a medical and enquire about charges, please contact the office initially.
- **Hearing Tests:** Our healthcare assistant Judy Paine undertakes weekly hearing tests on a Wednesday afternoon.
- **Foreign travel and immunisation**, excluding yellow fever and rabies
- **Smoking Cessation** – Any patient who is a smoker and ready to stop smoking will be seen by one of the advisors from the Mid Essex team on a Thursday am at Burnham Surgery
- **Respiratory clinic** – The Burnham Surgery has facilities for asthma checks, spirometry and lung function testing, COPD (Chronic Obstructive Pulmonary Disorder) monitoring.
- **Wound care clinics** – these are run by our practice nurses for all types of wound care and removal of stitches.
- **24 hour blood pressure monitoring** –

- **Diabetic clinic** – The Burnham Surgery operates a GP led diabetes clinic each month, to provide ongoing care for our diabetic patients and avoid them having to travel to hospital. We also run regular nurse diabetic clinics.
- **Family planning clinic** – Our family planning clinic is run by our practice nurse and coil insertion/removal by our female GP Dr Collins.
- **Flu vaccination** – At the Burnham Surgery we offer 'at risk' groups the flu vaccine at a certain time each year to protect you against the flu virus.
- **Phlebotomy** – The Burnham Surgery offers early morning clinics for fasting blood tests (from 8.30am) and other blood tests every morning Monday to Friday.
- **Midwifery** – The community midwives hold their own clinics at The Burnham Surgery for patients registered at The Burnham Surgery. The Midwives are managed and based at Mid Essex Hospitals Trust.
- **Minor surgery** – We offer monthly cryotherapy clinic/surgeries for dermatology. The cryotherapy sessions are held with Dr Latif our dermatologist lead.
- **Joint injection Clinic** – We offer a monthly joint injection clinic by Dr Kamlow
- **Ear syringing** The Burnham Surgery has facilities for ear syringing with any of our practice nurses.
- **Specialist dermatology clinic** – We have a GP partner, Dr Latif, with specialist interest in dermatology working within the surgery.
- **Well person/Health checks** – These are carried out by our healthcare assistants
- **Psychiatric clinic** – We hold a weekly clinic on Wednesday afternoons with Dr Onyango from the Mid Essex Linden centre.
- **IAPT (Improving access to psychological therapies)** – We hold weekly clinics with Mr G Hewitt from Mid Essex Hospital Trust
- **ECG monitoring** – At the Burnham Surgery, we are proud to be one of the GP surgeries in the area which offers ECG Screening and Monitoring,
- **24 hour ECG's** – Interpretation of results done by Mid Essex Hospitals trust
- **Cervical screening** – At the Burnham Surgery, our nurses are qualified to carry out cervical screening and tests in the form of cervical smears.
- **Excel Ultrasound** – We host a fortnightly ultrasound service at the Burnham Surgery for the Dengie locality.
- **Rheumatology** – The Burnham Surgery hosts a rheumatology clinic which is run by a Mid Essex Hospitals Trust by the Consultant Dr Srinivasin for the Dengie locality. This is held on a Saturday morning every month.
- **Gynaecology** – The Burnham Surgery hosts a Gynaecology clinic every month on a Friday morning. This is run by the Mid Essex Hospital's trust by the Consultant Miss Sharma for the Dengie locality.
- **Dietician Clinic** – The Burnham Surgery host a monthly dietician clinic which is run by Mid Essex Hospitals Trust (Dietician Lorraine Hollis)
- **Pain Clinic** – The Burnham Surgery are also proud to host a Monthly pain clinic on a Thursday morning run by Mid Essex Hospitals Trust (Dr McCartney)

Please visit our website for more details and how to join our patient participation reference group or for any further information on the services we provide, or call the surgery on: 01621 782054. Our patient information leaflet can be accessed via our website www.burnhamsurgery.co.uk or call into the surgery Foundry Lane Burnham on Crouch Essex CM0 8SJ Thank you

Our practice ethos is to strive towards a partnership between patients and health professionals based on the following key facets:

Mutual Respect

We endeavour to treat all our patients with dignity, respect and honesty. Everyone at Burnham Surgery is committed to deliver an excellent service. We ask all patients to highlight any discrepancies and to offer the same commitment in return.

'Holistic' Care

We treat 'patients' and illnesses. This means that we are equally interested in the physical, psychological and social aspects of your individual care.

Continuity of Care and the 'Therapeutic relationship'

Building and maintaining a strong relationship between doctors, health professionals, and patients is essential to the way we work. This is especially so in the management of ongoing problems or long-term illness. In these circumstances we would encourage you to continue seeing the same health professional and wherever possible we will facilitate this through our appointments system. However, if you have a new problem, the doctor or nurse that you normally see is not available, or you would like to see someone else then we would encourage you to see any of the doctors or nurses at the practice.